WiComm Pro Quick User Guide

This guide describes the main user operations of the various system accessories. For detailed instructions, refer to the full user manual at our website: www.riscogroup.com

NOTES:

1. For additional information, refer to the instructions packaged with each device.
2. The SMS commands text is not case sensitive. A separator between command words is not required although it is accepted.

Full Set			
	❖ **Quick mode:** Press 🔒. ❖ **High security mode:** Press 🔒, then enter **code** or use **proximity tag.**		Press 🔒
			Press 🔒
	❖**Quick mode:** Press 🔒. ❖ **High security mode:** Press 🔒, then enter **code.**		**[Web application]:** Click **Full Set**
			[Smartphone app]: Press 🔒. **[SMS]:** Enter **code** + **S** Example: **1234S**
Part Set			
	❖ **Quick mode:** Press 🏠. ❖ **High security mode:** Press 🏠, then enter **code** or use **proximity tag.**		Press 🔒
			Press 🏠
	❖**Quick mode:** Press 🔒. ❖**High security mode:** Press 🔒, then enter **code.**		**[Web application]:** Click **Partial**
			[Smartphone app]: Press 🏠. **[SMS]:** Enter **code + P** Example: 1234P

Partition Setting	
❖ **Quick mode:** Press partition number (**1–3**), then press Full Set (🔒) or Part Set (🏠). ❖ **High security mode:** Press partition number (**1–3**), press Full Set (🔒) or Part Set (🏠), then enter **code** or use **proximity tag.**	❖ **Quick mode:** Press partition number (**1–3**), then press Full setting (🔒) or Part setting (🔓). ❖ **High security mode**: Press partition number **(1–3),** press Away setting (🔒) or Part set (🔓), then enter **code.**
	[Smartphone app]: Partition setting (Full and Part) via Smartphone app. **[SMS]: Code +S or P + Partition No.** **Example: 1234S1**

Quick Zone Omit	
Press ⚙← and enter code > At **Activities** menu press 🆗 > at **Omit Zone** press 🆗 > Scroll to zone to omit > For each zone define Y/N using 🏠 > Press 🆗 to save	**[Smartphone app]:** Quick zone omit via Smartphone app. **[SMS]: Enter Code + OM + Zone number** **Example: 1234OM1**

Full System Unsetting	
Press 🆗 then enter **code** or use **proximity tag.**	Press 🔓
❖ **Quick mode:** Press 🔓 . ❖**High security mode:** Press 🔓 , then enter code.	**Web Application]:** Enter user **code,** then click **Unset.**
	[Smartphone app]: Press 🔓 . **[SMS]: Enter code + US** **Example: 1234US**

Partition Unsetting			
	Press partition no. **(1–3),** press [OK]. Enter **code** or use **proximity tag.**		Press 🔓 (for all assigned partitions)
	❖ **Quick mode:** Press partition number **(1–3)**, then press 🔓. ❖**High security mode:** Press partition number **(1–3),** press 🔓, enter **code**		**[Smartphone app]**: Partition unsetting via Smartphone app. **[SMS]: Code + US + Partition number** **Example: 1234US1**
View System Status			
	Press 🔼ⓘ and hold for 2 seconds and then view status on the LCD display		**[Smartphone app]**: View system status via Smartphone app. **[SMS]**: **Code + ST** **Example: 1234ST**
View Last Alarm			
	Press ⓪ and hold for 2 seconds.		**[Smartphone app]**: View last alarm from Event log via **[SMS]: Code + AL** **Example: 1234AL**
Police (Panic) Alarm			
	Press and hold 🛡 and 🛡 simultaneously for 2 seconds		Press and hold [1🛡] and [🛡2] simultaneously.
			Press **small button** (if installer defined)
Fire Alarm		**Emergency/Medical Alarm**	
	Press and hold ④ and ⑥ simultaneously for 2 seconds.		Press and hold ⑦ and ⑨ simultaneously for 2 seconds
System Chime On/Off			
	Press ④ and hold for 2 seconds		

Keypad Settings (Contrast, Brightness, Buzzer Volume)	Changing Keypad Language
Press OK and hold for 2 seconds. Use the keys to choose from menu, press OK to select, then use keys to adjust the keypad's parameters and press OK	Press and hold simultaneously for 2 seconds. Use keys to select the language and press OK to confirm

Sound Indicators	
Intrusion alarm:	Continuous, rapid beeping.
Fire alarm:	Staggered, rapid beeping.
Exit delay:	Slow buzzer beeps until the Exit Delay time period expires.
Entry delay:	Slow buzzer beeps until the Entry Delay time period expires.
Confirm operation:	1-second tone.
Reject operation:	Three rapid error beeps.
Set/Unset chirp:	1 sounder chirp = system set 2 sounder chirps = system is unset 4 sounder chirps = system unset after an alarm

Main Panel Indication LEDs			
Power LED	**Color**	**State**	**Status**
	Green	ON	Power OK
	Red	ON	AC fault
	Orange	ON	Battery fault.
Status LED	Red	ON	System set (Full or Part)
		Rapid flash	Alarm
		Slow flash	System is in entry/exit delay
	Green	ON	System ready
		Slow flash	System in Exit delay with front door open
	Orange	ON	System fault
		Off	System not ready for setting
Communication LED	Green	ON	GSM/IP OK
		Slow flash	Cloud connected
	Orange	Slow flash	GSM/IP fault
	Orange	Slow flash	Battery Replacement mode (service mode)
All LEDs	Green	Sequence flash	Wireless Learn mode

Wireless Panda Keypad Icons		
☁ **Cloud icon** **On:** System connected to cloud. **Slow Flash:** Cloud connectivity fault. **Off:** No cloud connectivity	🔒 **Set/Alarm icon** **On:** System set (Part or Full). **Rapid Flash:** Alarm. **Slow Flash:** System in Exit / Enty Delay. **Off:** Unset	✔ **Ready icon** **On:** System ready. **Off:** Open zones. **Slow Flash:** Ready to set with open entry/exit zone.
⚠ **Fault icon** **On:** Fault in the system. **Off:** System is operating normally.	🔨 **Tamper icon** **On:** Tamper in the system. **Off:** No tamper in the system.	🏠 **Stay icon** **On:** System part set or omit zones. **Off:** No omit zones.

Assign and Edit Users (User Codes)	Assign Proximity Tag
1. Press ⚙↩ and enter **code.** 2. Scroll to **Codes/Tags**, then press OK . 3. Scroll to **Access Codes**, then press OK . 4. Scroll to **New/Change**, then press OK . 5. Scroll to select the **index number** (to designate to a system user), then press OK . 6. Enter (or re-enter) the **new code.** 7. Re-enter the **new code**; the system beeps and "Accepted" displays. 8. Repeat the above steps for additional codes.	1. Press ⚙↩ and enter **code.** 2. Scroll to **Codes/Tags**, then press OK . 3. Scroll to **Proximity Tags**, then press OK . 4. Scroll to **New/Change**, then press OK . 5. Scroll to select the **index number** (to designate to a proximity tag user), then press OK . 6. Within 10 seconds, hold the proximity tag at 1–2 cm from the keypad's top right corner; a long beep indicates the tag has been registered. NOTE: If the tag was already registered, 3 beeps will sound, and a message will display.

Registering to the RISCO Cloud
1. Go to **www.riscocloud.com** 2. Click **register.** 3. Complete registration form, and then press **Register**.   **Note:** Enter the full **15 digits Panel ID (numbers only)** printed on the sticker located on the side of the panel (or as printed on the package of the main panel). A confirmation email will be sent to the address entered. 4. Open the email received and click the link to activate your registration to the RISCO Cloud.

Logging in to the RISCO Cloud / Accessing the Web User Application
1. Go to **www.riscocloud.com.** Enter your **User Login Name** and **password** (as defined during the registration process) and click **Login**.
2. Enter the site PIN code (user code) and click **Login.**

iRISCO Smartphone App
Download the iRISCO Smartphone app from the Apple App store or the Google Play Store.

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