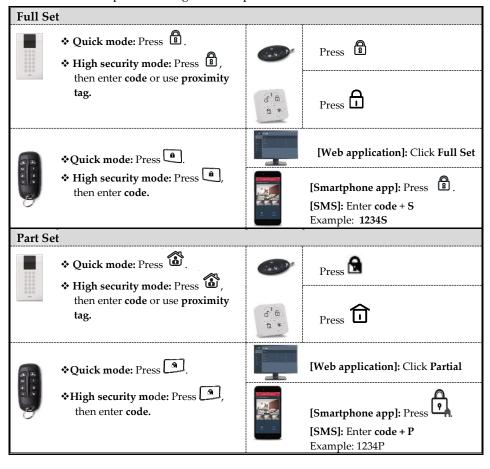


## **WiComm Pro Quick User Guide**

This guide describes the main user operations of the various system accessories. For detailed instructions, refer to the full user manual at our website: www.riscogroup.com NOTES:

- 1. For additional information, refer to the instructions packaged with each device.
- 2. The SMS commands text is not case sensitive. A separator between command words is not required although it is accepted.



#### **Partition Setting**



- \* Quick mode: Press partition number (1-3), then press Full Set
  - ( 1 ) or Part Set ( 1 ).
- ❖ High security mode: Press partition number (1-3), press Full Set ( ) or Part Set ( ), then enter code or use proximity tag.



- Quick mode: Press partition number (1–3), then press Full setting ( ) or Part setting ( ).
- High security mode: Press partition number (1–3), press Away setting ( ) or Part set ( ), then enter code.



[Smartphone app]: Partition setting (Full and Part) via Smartphone app. [SMS]: Code +S or P + Partition No.

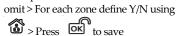
Example: 1234S1

#### Quick Zone Omit



Press and enter code > At

Activities menu press or at Omit **Zone** press Scroll to zone to





[Smartphone app]: Quick zone omit via Smartphone app.

[SMS]: Enter Code + OM + Zone number

Example: 1234OM1

## **Full System Unsetting**



Press ok then enter code or use proximity tag.





\* Quick mode: Press



❖ High security mode: Press then enter code.



Web Application]: Enter user code, then click Unset.



[Smartphone app]: Press [SMS]: Enter code + US Example: 1234US

#### Partition Unsetting Press partition no. (1–3), press Press (for all assigned Enter code or use proximity tag. partitions) ❖ Ouick mode: Press partition [Smartphone app]: Partition number (1–3), then press . unsetting via Smartphone app. [SMS]: Code + US + Partition High security mode: Press number partition number (1–3), press Example: 1234US1 enter code **View System Status** [Smartphone app]: View system Press and hold for 2 seconds status via Smartphone app. and then view status on the LCD [SMS]: Code + ST display Example: 1234ST View Last Alarm [Smartphone app]: View last Press and hold for 2 seconds. alarm from Event log via [SMS]: Code + AL Example: 1234AL Police (Panic) Alarm Press and hold and and Press and hold and and and simultaneously. simultaneously for 2 seconds Press **small button** (if installer defined) Fire Alarm **Emergency/Medical Alarm** Press and hold 4 and 6 Press and hold 7 and 9 simultaneously for 2 seconds simultaneously for 2 seconds. System Chime On/Off Press 4 and hold for 2 seconds

## Keypad Settings (Contrast, Brightness, Buzzer Volume)



Press and hold for 2 seconds.

Use the keys to choose

from menu,

press or to select, then use keys to adjust the keypad's

parameters and press

## **Changing Keypad Language**



Press and hold simultaneously for 2 seconds. Use



keys to select the

language and press ok to confirm

Sound Indicators			
Intrusion alarm:	Continuous, rapid beeping.		
Fire alarm:	Staggered, rapid beeping.		
Exit delay:	Slow buzzer beeps until the Exit Delay time period expires.		
Entry delay:	Slow buzzer beeps until the Entry Delay time period expires.		
Confirm operation:	1-second tone.		
Reject operation:	Three rapid error beeps.		
	1 sounder chirp = system set		
Set/Unset chirp:	2 sounder chirps = system is unset		
	4 sounder chirps = system unset after an alarm		

Main Panel Indication	Ú 11/13 12/13		
O Power LED	Color	State	Status
	Green	ON	Power OK
	Red	ON	AC fault
	Orange	ON	Battery fault.
R/R Status LED	Red	ON	System set (Full or Part)
		Rapid flash	Alarm
		Slow flash	System is in entry/exit delay
	Green	ON	System ready
		Slow flash	System in Exit delay with front door open
	Orange	ON	System fault
		Off	System not ready for setting
Communication LED	Green	ON	GSM/IP OK
		Slow flash	Cloud connected
	Orange	Slow flash	GSM/IP fault
	Orange	Slow flash	Battery Replacement mode (service mode)
All LEDs	Green	Sequence flash	Wireless Learn mode

#### Wireless Panda Keypad Icons

#### Cloud icon

On: System connected to cloud. Slow Flash: Cloud connectivity

Off: No cloud connectivity

Set/Alarm icon

On: System set (Part or Full). Rapid Flash: Alarm.

**Slow Flash:** System in Exit / Enty Delay.

On: Tamper in the system.

Off: No tamper in the system.

Tamper icon

Off: Unset

## Ready icon

On: System ready.

Off: Open zones. Slow Flash: Ready to set with open entry/exit zone.



## **a** Stay icon

On: System part set or omit zones.

Off: No omit zones.

#### Fault icon

On: Fault in the system. Off: System is operating normally.

# Assign and Edit Users (User Codes)

- 1 Press and enter code.
- 2. Scroll to Codes/Tags, then press ok 3. Scroll to **Access Codes**, then press
- 4. Scroll to New/Change, then press
- 5. Scroll to select the **index number** (to designate to a system user), then press ok
- 6. Enter (or re-enter) the new code.
- 7. Re-enter the **new code**; the system beeps and "Accepted" displays.
- 8. Repeat the above steps for additional codes.

#### **Assign Proximity Tag**

- 1 Press and enter code.
- 2. Scroll to **Codes/Tags**, then press
- 3. Scroll to **Proximity Tags**, then press
- 4. Scroll to New/Change, then press ok
- 5. Scroll to select the index number (to designate to a proximity tag user), then press of
- 6. Within 10 seconds, hold the proximity tag at 1-2 cm from the keypad's top right corner; a long beep indicates the tag has been registered.

NOTE: If the tag was already registered, 3 beeps will sound, and a message will display.

### Registering to the RISCO Cloud

- 1. Go to www.riscocloud.com
- 2. Click register.
- 3. Complete registration form, and then press **Register**.

Note: Enter the full 15 digits Panel ID (numbers only) printed on the sticker located on the side of the panel (or as printed on the package of the main panel).

- A confirmation email will be sent to the address entered.
- 4. Open the email received and click the link to activate your registration to the RISCO Cloud.

#### Logging in to the RISCO Cloud / Accessing the Web User Application

- 1. Go to **www.riscocloud.com.** Enter your **User Login Name** and **password** (as defined during the registration process) and click **Login**.
- 2. Enter the site PIN code (user code) and click Login.

#### iRISCO Smartphone App

Download the iRISCO Smartphone app from the Apple App store or the Google Play Store.





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